

Welcome to the IQSTEL Contact Centers Suite of Services

At **IQSTEL Inc. (NASDAQ: IQST)** we are evolving beyond telecommunications into a **Global Connectivity, AI & Digital Corporation**. With operations in more than **20 countries** and commercial relationships with over **600 of the world's largest telecom operators**, we deliver a unique business platform that integrates **Telecom, Fintech, Artificial Intelligence, and Cybersecurity**.

Our Unique Value Proposition



Dedicated Support

You will have a Key Account Manager assigned to your account, available 24/7 in your language.



Comprehensive Solutions

All your telecommunications and multichannel needs in just one place.



Regulatory Assurance

All your regulatory framework in just one place.



AI-Enhanced Services

All the powerful proprietary AI-enhanced services for Contact centers in just one place.

Our Suite of Services:

1 Multichannel Connectivity

Our robust platform supports 10,000+ calls per second for voice traffic, ensuring reliability, scalability, and maximum performance. This comprehensive capacity enables us to deliver a complete range of End-to-End Communication Solutions, including:

- ✓ International Voice Termination
- ✓ Contact Center Voice Termination
- ✓ International SMS Termination
- ✓ International & Domestic Toll Free
- ✓ DIDs
- ✓ Roaming Services
- ✓ WhatsApp Integration
- ✓ Email Solutions

2 Virtual Agents IQ2CALL.ai (Version 2.0)

Next-generation customer care powered by proprietary AI. From sales to support, our AI agents reduce costs and boost efficiency 24/7, without limitations.

- ✓ Omnichannel Support
- ✓ Enterprise-Grade Security
- ✓ No Waiting Time
- ✓ Dynamic Scalability
- ✓ Scalability to Human Agents
- ✓ No Dead Time
- ✓ Maximum Flexibility
- ✓ Multilingual Support
- ✓ Industry-Specific Solutions
- ✓ Train Once, Deploy Everywhere
- ✓ Actionable Analytics

Contact us today and let's build the future of customer engagement together.